



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA SOUTH EDITION

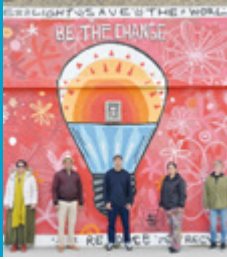
THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

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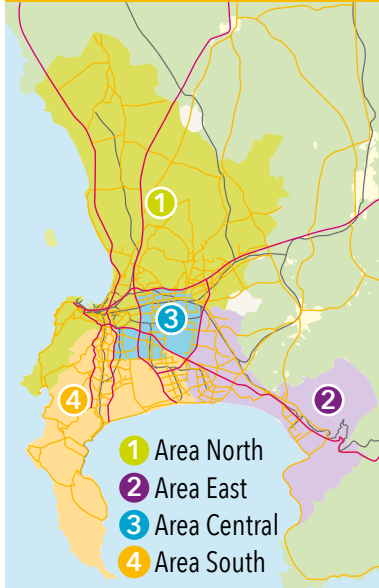
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AREA SOUTH



Rate our contact centre

Residents reporting service requests to the call centre on 0860 103 089 are invited to complete a post-call survey to help the City measure customer satisfaction, identify shortcomings and improve its service.

Once customers have spoken with a contact centre agent, they will be transferred to the survey – an interactive voice-response system that allows you to answer questions about your service and call experience.

This feedback will help the centre improve staff skills, processes and systems. The survey uses rating scales to measure changes over time. This offers a deeper understanding of whether the City meets the expectations of those who report service requests and faults. Any rating lower than 3 triggers an escalation, which results in a customer call-back within 24 hours to address their dissatisfaction.



City scoops the pool: The tidal pools at Milton Beach in Sea Point (pictured here) and Camps Bay recently claimed two of 14 places on Condé Nast Traveller's list of the world's prettiest ocean pools. The City works hard to maintain these recreational ecosystems. See page 3.

Let's #SpringCleanCT together!

Get involved by organising a clean-up where it matters to you.

Want to join us in spring-cleaning the city? Get in touch with your local councillor, organise your own clean-up, or check for clean-up groups in your area.

Remember to encourage your friends, family, colleagues and community to get involved too.

To show your pride in our beautiful Mother City, tag your clean-up with #SpringCleanCT! Feel free to include us on Facebook (City of Cape Town and Mayor Geordin Hill-Lewis) and Twitter (@CityofCT and @Geordinhl).

Contact us on 0860 103 089, or visit capetown.gov.za/springclean for more information.



**LET'S ACT FOR A
CLEANER CAPE TOWN!**

Report illegal dumping

If you witness illegal dumping, don't turn a blind eye. Take down the vehicle licence plate number and report it to us.

Offenders could be fined up to R5 000, have their vehicle impounded, or even face a two-year prison sentence.

For every report resulting in a fine and conviction, we offer a reward from R1 000 up to R5 000.

To report illegal dumping, email solidwaste.bylaw@capetown.gov.za or call 0800 110077.

Call 0860 103 089 to notify the City of dumping that needs to be cleared.

Masiphumelele homes switched on

The City's Electricity teams connected more than 400 homes in Masiphumelele to the grid. The connections completed comprised 271 new connections and 163 reconstructions.

This R2,6 million project will immediately improve the living conditions of residents in the area, including opening the doors of learning for students who no longer need to study by candle or lamp light.

The City thanks all teams who have worked tirelessly to complete this project on schedule. In City-supplied areas and on City-owned land, almost all informal settlements in the metro have been connected to electricity.

To help counter the significant increase in vandalism and damage of power infrastructure in some areas, any suspicious activity should be reported to the South African Police Service or the City.

To report damage to municipal electrical infrastructure, SMS 31220 or email power@capetown.gov.za.

Anonymous tip-offs of illegal activity are welcomed, and a reward is offered for information leading to an arrest or confiscation of stolen goods. Call 021 480 7700.



A move in the light direction:
Cllr Beverley van Reenen with Masiphumelele resident Zanele Wellem.

Follow your City on:



www.capetown.gov.za



www.facebook.com/CityofCT



www.twitter.com/CityofCT



www.youtube.com/cctecomm

KORTLIKS

Inwoners wat die oproepsentrum by 0860 103 089 bel om 'n diensversoek aan te meld, kan ná die oproep aanhou om 'n kort opname te voltooi. Die Stad gebruik die opname om kliëntetevredenheid te bepaal, tekortkominge te identifiseer en dienslewering te verbeter.

Die getypoele by Miltonstrand in Seepunt en in Kampsbaai is twee van die 14 seepoele wat Condé Nast Traveller onlangs as die mooiste ter wêreld aangewys het.

Lus om die stad te help skoonmaak? Kontak jou plaaslike raadslid, reël jou eie lenteregrug, of wees

op die uitkyk vir skoonmaakgroepe in jou omgewing.

Die Stad se elektrisiteitspanne het meer as 400 huise in Masiphumelele aan die kragnetwerk gekoppel. Altesaam 271 nuwe aansluitings en 163 heraansele is gedoen. Hierdie projek van R2,6 miljoen sal inwoners se lewensomstandighede dadelik verbeter.

As jy sien hoe iemand onwettig vullis stort, moenie anderpad kyk nie. Skryf die voertuig se registrasienommer neer en laat weet ons daarvan. Ons bied 'n beloning van tot R5 000 aan vir elke aanmelding wat tot 'n boete en skuldigbevinding lei.

KHAWUNDIBALISELE

Abahlali abenza ingxelo yezicelo zeenkonzu kwiziko lokufowunela uncedo ku 0860 103 089 banokuthatha in-xaxheba kuPhando lokukutsalwa komnxeba (lokufowuna) lwasekwa kokuba kuye kwaFowunwa, ukunceda iSixeko senze umlinganiselo ongokwaneliseka kwabathengi, sichonge ukusilela ukuze siphucule inkonzu yaso.

Amachibi amanzi akuNxweme iMilton eSea Point (kumfanekiso ongasentla) naseCamps Bay kutshanje abange iindawo ezimbini kwezili14 kuluhlu lweConde Nast Traveller lwawona machibi amahle olwandle ehlabathini.

Ingaba uyafuna ukuba nathi ekucoceni isixeko? Qhagamshelana noceba wengingqi yakho, cwangcisa

okwakho ukucoca, okanye ujonge amaqela okucoca kwindawo yakho.

Amaqela oMbane eSixeko aqhagamshela amakhaya angaphezu kwama400 eMasiphumelele kwigradi. Uqhagamshelo olugqityiweyo luquka uqhagamshelo olutsha olungama271 kunye ne163 liqhagamshelo oluphindwayo. Le projekthi yezigidi eziR2,6 zeerandi iza kuphucula ngoko nangoko iimeko zokuhlala zabahlali bale ngingqi.

Ukuba ubona ukulahlwa kwenkunkuma ngokungekho mthethweni, musa ukungakhathali. Thatha inombolo yepleyiti yesithuthi kwaye usixelele. Ngengxelo nganye ekhokelela kwisohlwayo kunye nokugwetywa, sinikezela ngebhaso elifikelela kumaR5 000.

Making progress possible. **Together.**



City funds another mass animal sterilisation drive

In August, the City again partnered with animal welfare organisations in launching a mass animal sterilisation project. Since 2013, the City has disbursed nearly R6 million grant-in-aid funding to the Cape of Good Hope SPCA to facilitate mass sterilisation with member organisations in the Cape Animal Welfare Forum (CAWF). The campaign, which includes sterilisation, a rabies vaccine and parasite control, has been rolled out in Imizamo Yethu and Hangberg (Hout Bay), Ocean View and Masiphumelele. The aim is to sterilise at least 70% of the animal population in these areas over the next three to six months.

City ups Safety and Security skills



The City's Tactical Response Unit (TRU) in the Safety and Security Directorate responds to incidents of civil unrest and public violence. The team, along with 20 Law Enforcement Advancement Plan (LEAP) officers, recently completed crowd management training provided by the South African Police Service (SAPS). The first-responder training covered the applicable legislation, techniques and tactical procedures that will allow officers to better support the SAPS public order policing units. LEAP officers also mastered the skills to better secure crime scenes they attend. In return, the City will utilise its accredited Metro Police and Fire Training Academies to provide SAPS members with training in firefighting, high-angle rescue, first aid, health and safety, as well as frontline communication.

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Let's make our city sparkle for spring

Spring is here, and we are calling on you to help us spring-clean our beautiful Mother City together! As Mayor, I am calling on residents, schools, businesses and community groups to join the #SpringCleanCT campaign. Let's get our city looking sparkling clean and fresh this spring, including our parks, public spaces, beaches, rivers and roads. Let's take pride in our city and show what's possible when we unite as Team Cape Town. Change is easy: First, none of us should ever litter! Then, each one of us can tell someone to stop littering, or to pick up their litter when we see them doing it. And each of us can take a few seconds to pick up some litter ourselves.



A MESSAGE FROM EXECUTIVE MAYOR GEORDIN HILL-LEWIS

Together, we can keep our communities clean and put a stop to illegal dumping. Doing more to clean up This spring, we're putting a further 300 boots on the ground for cleaning up. Our law enforcement officials will also be stepping up enforcement against illegal dumping and issuing fines for littering. Since the launch of our clean-up campaign earlier this year, over 110 clean-ups have been organised by community organisations and ward councillors. To everyone who has joined our movement so far – thank you! We are just getting started. Join us over the months ahead and let's #SpringCleanCT. See you out there, and best wishes.

Vaccinate. Save jobs. Protect yourself and those you work with. Remain vigilant against Covid-19. Keep your distance. Wear a mask where needed. Wash your hands frequently. Avoid touching your face. Cough or sneeze with care, and safely dispose of the tissue.

The lowdown on how load-shedding works

To understand how load-shedding works practically, let's take Area 9 as an example. Area 9 is a mix of residential, commercial and industrial customers, and comprises Bishop Lavis Central and West, Bonteheuwel, Charlesville, Epping, Kalksteenvontein, Langa, Manenberg North, Montana, Montevideo, Pinelands, Thornton and Valhalla Park. The area is served by three 11 KVA substations. As soon as the load-shedding period starts, these will be switched off one at a time. This, in turn, cuts the power to the low-voltage transformers that supply the residential, commercial and light industrial areas. The 11 KVA substations have many individual feeder circuits, much like the distribution board in your home. Not all will be switched off: For instance, some industries may have concluded agreements to lower their consumption to avoid disruption of their processes. When the load-shedding period ends, Network Control will start restoring power to Area 9, bringing substations back online one at a time. Some low-voltage transformers may trip in the process, and not return to service. Although Network Control will be aware that the Area 9 loads are not what they should be, they have no way of identifying which particular transformers have tripped until residents report a fault. A work crew will then go out to attend to the culprit transformers.

A stage below puts us a step ahead

Like the rest of the country, Cape Town too relies on Eskom for almost all of its electricity supply. Because the City can generate enough additional power, and cleverly reallocate it, Cape Town is normally a stage below when Eskom announces load-shedding. A 'stage' is roughly 1 000 MW of consumption that must be reduced across Eskom's national grid. The City has a maximum installed power generation capacity of 260 MW. This is made up of the 180 MW Steenbras pumped storage scheme, commissioned in 1979 as the first in Africa, as well as two gas turbines in Athlone and Roggebaai respectively. These turbines are modified jet engines and are designed for brief 'peaking' operation only, with a generating capacity of 40 MW each. The Steenbras scheme is the key component. When additional energy is needed, such as between 17:00 and 20:00 in winter, water flows down huge pipes from Steenbras Upper dam through four turbines to generate electricity. When demand is reduced and bulk electricity is cheaper, between 10:00 and 18:00, water is pumped back up from Steenbras Lower dam. In this way, the scheme acts like a

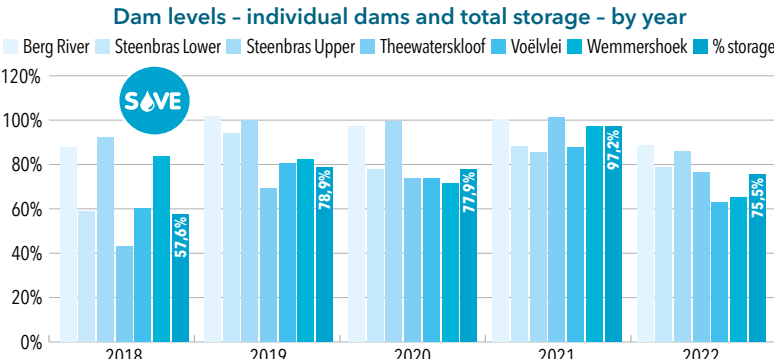
giant battery. There are operating losses, of course: Generating 42 MW of power requires 50 MW of pumping power to replace the water. In practice, this City reserve capacity is seldom fully available, as it is influenced by the time of day, serviceability of turbines, dam levels and the like. Yet these resources do help with peaking power in an emergency. So does the City's load control system, which can reduce demand by as much as 45 MW by cutting back on the administration's own internal consumption. Electricity is provided in 'blocks' comprising hundreds of consumers. Some blocks are never load-shed, including hospitals and key infrastructure such as airports and harbours, except as a last resort. The same goes for the central city and high-rise parts of town for the safety of people using elevators. Certain industries and businesses are so large that they have their own medium-voltage supply and have to run continuously, as unplanned shutdowns are catastrophic. Glassmaking, industrial gas production, smelting and many food-processing operations fall into this category, as do many City activities, such as water purification and wastewater

treatment, fire and rescue, security, disaster management services, and the City's call centre. High-density residential areas where lighting is a vital public safety issue are not subject to load-shedding either. Juggling variable supply and demand across the City's grid really is an art form. It's done very carefully by skilful staff at the Bloemhof network control centre. Much of the City's substation infrastructure is switched remotely using SCADA (supervisory control and data acquisition) systems. These too require battery power, and under extreme load-shedding, the batteries do not recharge fully, and their life is shortened. This sometimes prevents a switch from being returned to service remotely. In addition, switches and transformers are not designed to be turned on and off as frequently as required by load-shedding. They are supposed to run at an optimum temperature, and after cooling down during outages, have to be restarted with a 'cold load pickup', which causes mechanical stress. The older the equipment – and some of it is 60 years old or more – the more likely it is to fail. This also leads to increased maintenance costs.

Good dam storage levels in the Western Cape

Due to higher rainfall over the previous months, the dam levels for Cape Town have increased to 75,5%. Yet the Western Cape remains a water-scarce region and Capetonians should still try to use less than 105 ℓ per person per day. Protect our water resources by following water-wise guidelines. Residents and businesses are reminded that the permanent regulations contained in

the City's Water By-law still apply across Cape Town, regardless of the restriction level. Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas. Visit www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations to access the regulations.



KORTLIKS

Die Stad en dierewelsynorganisasies werk saam aan 'n massadieresterilisasiestel, wat in Augustus in Imizamo Yethu en Hangberg (Houtbaai), Ocean View en Masiphumelele van stapel gestuur is. Burgemeester Geordin Hill-Lewis nooi inwoners, skole, ondernemings en gemeenskapsroepe om deel te neem aan die #SpringCleanCT-veldtog. Kom ons vier die lente met 'n silwerskoon stad! Kaapstad maak hoofsaaklik op Eskom staat vir elektrisiteitsvoorsiening. Danksy die Steenbras-pompoggaarskema en twee gasturbines in Athlone en Roggebaai, kan die Stad egter genoeg bykomende krag opwek om gewoonlik een fase lichter beurtkrag toe te pas as

wat Eskom aankondig. Met beurtkrag word elke area se substasies een vir een afgeskakel. Dit onderbreek die kragtoevoer na die laespanningstransformators wat die Moederstad se residensiële, kommersiële en ligtenywerheidsgebiede van krag voorsien. Nie alle kliënte se krag gaan af nie: Party fabrieke, hospitale, die hawe en lughawe bly aan. Die Stad se taktiese reaksie-eenheid in die direkteoraat veiligheid en sekuriteit reageer op burgerlike oproer en openbare geweld. Dié eenheid en 20 nuwe wetstoepassingsbeamptes het onlangs 'n skarebeheerkursus van die Suid-Afrikaanse polisie bygewoon.

KHAWUNDIBALISELE

KweyeThupha, iSixeko saphinda sasebenzisana nemibutho yentlalontle yezilwanyana kwiphulo elikhulu lokuvala inzala yezilwanyana elathi laqaliswa elmizamo Yethu naseHangberg (eHout Bay), eOcean View naseMasiphumelele. NjengoSodolophu, ndihlaba ikhwelo kubahlali, izikolo, oosomashishini kunye namaqela oluntu ukuba bazibandakanye nephulo i#SpringCleanCT. Masifumane iSixeko sethu sijongeka siccekile kwaye sisitsha kule ntwasahlolo. IKapa lithembele kuEskom phantse kulo lonke unikezelo lombane. Ngenxa yokuba iSixeko sinokuvulisa amandla awongezelelweyo awoneleyo ngenxa yeskim sogcino olumpontshwayo iSteenbras kunye neethebhayini ezimbini zerhasi eAthlone naseRoggebaai, iKapa liqhelekile ukuba libe kwinqanaba elingezantsi xa uEskom ebhengeza ukucinywa kombane ngenjongo zokwehlisa umthwalo.

Ukuze uqonde indlela ukwehliswa komthwalo okusebenza ngayo, makhe sithathe uMmandla we9 njengomzekelo. UMmandla we9 ngumxube weendawo zokuhlala, ezentengiso kunye nabathengi bemizimveliso kwaye usetyenziswa zizitishi ezintathu ze11 KVA. Xa ixesha lokwehliswa komthwalo liqala, ezi ziyacinywa sibe sinye ngexesha. Ayizizo zonke ezicinywayo: Amanye amashishini anezivumelwano zokuthoba usetyenziso ukuthintela ukuphazamiseka kweenkqubo zawo. ICandelo leeNdlalela zokuPhendula ngoBuchule leSixeko (iTRU) lisabela kwizehlo zodushe lwasekuhlaleni kunye nobundlobongela kuluntu. Iqela, kunye namagosa angama20 esicwangciso sokunyanzeliswa komthetho (LEAP), kutshanje agqibe izifundo zolawulo lwabantu abaninzi ngeewekshophu ezenziwe ngabeSAPS.

New MyCiTi bus depot for metro southeast

Construction of a MyCiTi bus depot for Mitchells Plain and Khayelitsha started in July and is expected to be completed by mid-2025. The depot is part of the expansion of the MyCiTi bus service to the metro southeast. Residents and subcontractors from the surrounding communities will benefit from temporary employment opportunities and contracts as part of the construction project

The bus depot is being built on 15 ha on the corner of Mew Way and Spine Road. It will be at the centre of the service roll-out to Mitchells Plain and Khayelitsha, with the buses departing from the depot in the morning. About 290 MyCiTi buses will be dispatched from these depots once the service is operating. It will also offer parking, bus maintenance and washing facilities, as well as administrative offices, boardrooms and facilities for staff and drivers.



Nifty new digs for MyCiTi: Artist's impression of the new MyCiTi depot for Mitchells Plain and Khayelitsha. The water-savvy and power-efficient facility forms part of the MyCiTi expansion to the metro southeast.



New ways to pay your fines

Residents can pay traffic and by-law contravention fines (including warrant payments) via www.paythat.co.za.

FNB, Absa, Nedbank and Capitec customers can pay using Masterpass on their banking apps, or through SnapScan and Zapper.

Channels no longer available for payments include www.easypay.co.za, www.clicks.co.za and www.paycity.co.za.

For more information, visit www.capetown.gov.za.

Geared to farm, feed and flourish

The City is helping households across town grow and sell fruit and veg to fight hunger and stimulate the local economy.



Having handed over food gardening tools for a community project in Crossroads, Nyanga, Mayco member for Urban Waste Management Ald Grant Twigg is pleased to see that the City's efforts to stimulate food production at household level show promising results. The project could also provide income support to many Cape Town communities.

During the national lockdown, many families experienced severe economic hardship as a result of businesses closing or being unable to operate. They have had to explore alternative ways to generate an income.

To assist, the City partnered with Province to help stimulate various projects that could offer communities income support. These have included a tar-making business, a beadwork collective, and a business that manufactures cement garden pots and sculptures.

Another hands-on project supports residents to grow their own food in their gardens, and encourages others to do the same. To date, 50 households in Atlantis, Philippi, Nyanga and Samora Machel have joined the project.

The City has provided wheelbarrows, seed, compost, gardening hand tools,

spades, rakes and watering cans to participating families and communities. The project has also been linked to the City's roll-out of composting containers, so participants are equipped to make their own compost as well.

Participants not only eat from their own gardens, but also sell and trade produce in their communities, stimulating the local economy.

The budget for the programme in 2021/22 was R80 000, and a further R100 000 has been allocated to expand the project in this financial year.

Tips for first-time farmers are available at www.capetown.gov.za/foodgardens.

Murals to spark climate conversation

The City has unveiled two murals as part of its climate change response and resilience campaign Let's ACT. One mural is located at Portland Primary School in Mitchells Plain, and the other at iThemba Walkway in Gugulethu.

As part of the creation of the artworks, community workshops were held to raise awareness about climate change, resource efficiency and the actions we can take to make our homes and communities more sustainable. The murals are intended to be conversation starters about communities' experience of climate change and residents' thoughts on how to become more resilient to its effects.

All Capetonians are encouraged to join the Let's ACT movement and learn how they can take action in their home and communities to combat climate change.



Light-bulb moment: Cllr Bev van Reenen, Mark Jeneker, artist Wayne Beukes, Roshana Naidoo and artist Mernette Swartz in front of one of two recently unveiled thought-provoking murals.



Retreat library drives change

Retreat library hosted classes for local women to help them obtain their learner's licences.

The library recruited the 14 participants from the Retreat area via its booking system and social media. Facilitated by an external service provider, the classes covered the A to Z of driver's-ed theory. Moreover, the women were coached on the practicalities of making their learner's licence appointment and completing the test.

The initiative was a first for Retreat library. Staff hope to kick it into a higher gear in the future.

Tidying up tidal pools

The City continues to carry out maintenance on the 22 tidal pools along the Mother City's coastline. Beach managers keep a close eye on the pools to ensure that they are up to standard and safe for the public. The pools are maintained by Recreation and Parks, whose environmentally friendly cleaning process includes emptying the pools in certain instances, scrubbing only the tops of walls, cleaning the walls using a specialised, high-pressure hosepipe, and clearing litter and algae.

Tidal pools allow beachgoers to enjoy the coastline and swim in the ocean in a safe manner. Cape Town's tidal pools have a rich history, some having been constructed as early as 1903.

The pools can also be rich in biodiversity. A recent study (2020) found 48 different species in Camps Bay tidal pool, including starfish, invertebrates, shelled species and seaweeds. Offering calm-watered, safe spaces to snorkel, the tidal pools provide a unique opportunity to explore the wondrous underwater world.

KORTLIKS

Bouwerk aan 'n MyCiTi-busdepot vir Mitchells Plain en Khayelitsha het in Julie begin en sal na verwagting teen die middel van 2025 klaar wees. Dit is deel van die uitbreiding van die MyCiTi-busdiens na die suidooste van die metro. Die konstruksie van die depot sal talle plaaslike inwoners van tydelike werk voorsien.

Die Stad help huishoudings vrugte en groente kweek om kostekorte te verminder. Omdat die produkte ook verkoop word, stimuleer dit boonop die plaaslike ekonomie.

Retreat-biblioteek het klasse aangebied om plaaslike vroue te help voorberei om hulle leerlinglisensies te kry. Die klasse het gehandel oor bestuursopleidingsteorie, hoe om 'n afspraak vir jou leerlinglisensie te maak, en oor die toets self.

Die Stad het twee muurskilderye onthul as deel

van sy veldtog Let's ACT om groter veerkragtigheid teen klimaatsverandering te skep. Een is geleë by die Primêre Skool Portland in Mitchells Plain en die ander by die iThemba-deurgang in Gugulethu. Werksessies is ook gehou om die gemeenskap van klimaatsverandering bewus te maak.

Die departement ontspanning en parke hou die 22 getypee langs die kus van Kaapstad in stand. Omgewingsvriendelike skoonmaakprosesse word gebruik, en strandbestuurders hou dop dat die poele op standaard bly en veilig is vir die publiek.

KHAWUNDIBALISELE

Ukwakhiwa kwendawo yakwaMyCiTi yokumisa iibhasi eMitchells Plain naseKhayelitsha kuqale kweyeKhala kwaye kulindeleke ukuba kugqitywe phakathi ku2025. Kuyinxalenye yokwandiswa kwenkonzo yebhasi yakwaMyCiTi kumasipala ombaxa osemzantsimpuma. Abahlali baya kuxhamla kumathuba engqesho yexeshana.

ISixeko sinedisa amakhaya kuzo zonke iidolophu ukuba akhule kwaye athengise iziqhamo nemifuno ukulwa nendlela nokuvuselela uqoqosho lwasekhaya.

Ithala leencwadi laseRetreat lisindleke iiklasi zabasetyhini basekuhlaleni ukubanceda ukuba bafumane iilayisenisi zabo bafundela ukuqhuba. Iiklasi zaqukumbela ukususela kuA ukuya kuZ wethiyori yokuqhuba kunye nendlela yokwenza idinga lelayisenisi yabafundela ukuqhuba kunye nokugqibezela uvavanyo.

ISixeko siveze imizobo eseludongweni emibini njengexalenye yephulo laso lokusabela kutshintsho lwemozulu kunye nephulo lokumelana nemeko iMasenze UMTHEHO. Omnye umzobo oseludongweni ukwisikolo iPortland Priyimari eMitchells Plain, uze omnye ube kwiThemba Walkway eGugulethu. Iiwekshophu zoluntu zabanjwa ukwazisa uluntu malunga nokutshintsha kwemozulu.

Ezolonwabo kunye neepaki zixakekile kulondolozo lwamachibi angama22 agudle unxweme lwaseKapa. Kusetyenziswa iinkqubo zokucocwa kokusingqongileyo kwaye abaphathi beelwandle baqinisekisa ukuba imigangatho iyagcinwa kwaye ikhuselekile eluntwini.

New litter fences trap the trash at Zeekoevlei

The City invested about R500 000 in two new litter fences at the mouth of the Big and Little Lotus rivers to help keep litter out of Zeekoevlei. Waste enters the Big Lotus river at various points as it passes through Gugulethu, Philippi horticultural area, Hanover Park, Ottery, Lotus River, Pelican Park and Grassy Park. The Little Lotus river starts at Ottery. The Friends of Zeekoevlei help clean the litter fences once they have filled up with waste. Keeping Cape Town's vleis and waterbodies clean is everyone's business.



Repair of footways in Mitchells Plain

The City is set to commence with the repair of footways in Morgenster Road and Highlands Drive between Merrydale Avenue and AZ Berman Drive in Mitchells Plain. The work is scheduled to be completed in September 2022, barring unforeseen delays and inclement weather. The work entails demolishing and removing existing damaged concrete footways, reinstating layer works and constructing a protection layer at the back of footways where required, applying prime coat and asphalt surfacing, and repairing guardrails.

Support for neighbourhood watches

City equips community safety organisations with crime prevention gear.



Neighbourhood watch volunteers play an important part in crime prevention. Cape Town Executive Mayor Geordin Hill-Lewis, Ald JP Smith, ward councillor Gerry Gordon and officers from Metro Police and Law Enforcement recently joined four neighbourhood watch (NW) groups in Pelican Park on patrol. The Residents, Thembelihle, Patrollers and New Horizons NWs also received gear such as flashlights and Wellington boots

from the City. During the patrol, the NWs highlighted some of their challenges, including problem spaza shops in the community that allegedly ignore proper trading hours. For the 2022/23 financial year, the City's NW support programme will provide these community organisations with more than R5 million in patrol support and crime prevention equipment such as torches, bicycles, body cameras and two-way radios.

The City has also decided to make available a further R1 million each year for the next five years. Currently, there are 312 accredited NWs in the metro. To gain accreditation as an NW, a properly constituted body of at least seven patrollers must be formed. The City can assist with this process as well as facilitate any additional training through its Risk Management Centre and the Fire and Rescue Service.

Support security efforts in your area: To help improve or create a neighbourhood watch where you live, send an email to nw.support@capetown.gov.za or call 0800 11 00 77 and ask for the community safety liaison officer in your area to contact you.

City rep on Table Mountain Park Forum



Council has nominated Cllr Simon Liell-Cock (right) to serve on the Table Mountain National Park Forum as the City's political representative, with Cllr Alex Lansdowne as his alternate. Ald Eddie Andrews, the City's Deputy Mayor and Mayco member for Spatial Planning and Environment (middle), and Cllr Aslam Cassiem, chair of the Portfolio Committee on Spatial Planning and Environment (left), congratulated Cllr Liell-Cock on his appointment. The Table Mountain National Park (TMNP) Forum was established by SANParks, the TMNP management authority. It is not a decision-making body, but a platform to facilitate interaction between stakeholders. Forum members represent recognised constituencies and serve for two years.

Take a walk on the South-side

The coastal walkway between Muizenberg and St James is one of the most popular and scenic walkways in Cape Town. No matter the season, locals and tourists enjoy strolling along this path, which adds to the coastal town's sense of place. Due to wave action, rust and vandalism over time, however, the safety railings along the length of the walkway had been lost. This is a very narrow and elevated walkway, portions of which experience wave overtopping during swell events and at high tides. Therefore, safety is a priority.



The City opted to install stainless-steel railings, being the only material that is long-lasting enough to withstand this hypersaline environment. The previous railings had plain steel footings. These footings soon rusted, and in the process, caused significant damage to the walkway concrete slab, which will now also need to be repaired. Stainless steel will suffer significantly less corrosion over time. The new railings have enhanced the look and feel of this slice of heaven in the Deep South.

Log water and sanitation requests

Log a service request via one of the following channels (provide the street address, and get a reference number):

- WhatsApp: 060 018 1505
- Online: www.capetown.gov.za/servicerequests
- Email: water@capetown.gov.za
- SMS: 31373 (maximum 160 characters. Standard rates apply)
- Call: 0860 103 089
- Visit a City walk-in centre (see www.capetown.gov.za/facilities to find the one closest to you)

KORTLIKS

Die Stad het sowat R500 000 belê in twee nuwe vullisvangrade by die monding van die Groot en Klein Lotusrivier om vullis uit Zeekoevlei te hou. Die Raad het rdl Simon Liell-Cock benoem om as die Stad se politieke verteenwoordiger in die Tafelberg Nasionale Park-forum te dien. Rdl Alex Lansdowne dien as sy plaasvervanger. Herstelwerk aan voetpaaië in Morgensterweg en Highlandsrylaan tussen Merrydalelaan en AZ Bermanrylaan in Mitchells Plain begin binnekort. Die gewilde voetslaanpad langs die kus tussen Muizenberg en St James spog met nuwe veiligheidsrelings van vlekrye staal. Golfaksie, roes en vandalisme het oor die jare sy tol van die vorige relings geëis.

Registreer 'n diensversoek (verstrek jou straatadres en wag vir 'n verwysingsnommer):

- WhatsApp: 060 018 1505
- Aanlyn: www.capetown.gov.za/servicerequests
- E-pos: water@capetown.gov.za
- SMS: 31373 (maksimum 160 karakters; standaardtariewe geld)

Die Stad se buurtwagsteunprogram sal in die boekjaar 2022/23 vier buurtwaggroepe in Pelican Park met meer as R5 miljoen in patrolliebystand en misdaadvoorkomingstoerusting ondersteun.

KHAWUNDIBALISELE

ISixeko sityale imali emalunga namR500 000 kwi-ingcingo ezimbini ezintsha zokubiyela inkunkuma emlonyeni wemilambo iBig kunye neLittle Lotus ukunceda ukugcina inkunkuma ngaphandle kwe Zeekoevlei. IBhunga likhethe uCeba Simon Liell-Cock (ekunene) ukuba asebenze kwiForum yePaki yeSizwe yeNtaba yeTafile njengommeli weSixeko kwezopolitiko, aze uCeba uAlex Lansdowne abe ngomnye wabo. ISixeko siza kuqalisa ngolungiso lweendlela zeenyawo eMorgenster Road naseHighlands Drive phakathi kweMerrydale Avenue kunye neAZ Berman Drive eMitchells Plain. ISixeko sikhetha ukufaka iintsimbi engarusiyo ecaleni kwendlela yokuhamba elunxwemeni phakathi kweMuizenberg kunye neSt James. Ngenxa yentshu-

kumo yamaza, umhlwa kunye nokonakaliswa ekuhambeni kwexesha, iintsimbi zokhuseleko ezisecaleni kobude bendlela bezilahlekile. Faka isicelo seenkonzo: (bonelela ngedilesi yesitalato, kwaye ufumane inombolo yereferensi):

- kuWhatsApp: 060 018 1505
- Kwiintanethi: www.capetown.gov.za/servicerequests
- IImeyile: water@capetown.gov.za
- iSMS: 31373 (ubuninzi boonobumba abali160. Amaxabiso asemgangathweni ayasebenza)

Kunyakamali ka2022/23, inkqubo yenkxaso yeSixeko yabaLindi beNgingqi (iNW) iya kubonelela amaqela (eNW) ePelican Park, aBahlali, iThembelihle, iPatrolas kunye neNew Horizons ngemali engaphezulu kwezigidi eziR5 zeerandi zenkxaso yokugada nokuthintela ulwaphulomthetho.

CITY OF CAPE TOWN AND AREA SOUTH CONTACT NUMBERS

Accounts and general enquiries
Tel 0860 103 089 (option 1)
Fax..... 0860 103 090
Email..... accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)
Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption and fraud hotline
Tel (anonymous, toll-free) .. 0800 323 130

Cable theft
All-hours tel 0800 222 771

Public transport (toll-free)
Information centre..... 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water
www.capetown.gov.za/thinkwater

Report and track faults
www.capetown.gov.za/servicerequests

e-Services
www.capetown.gov.za/eServices

Contact the City
www.capetown.gov.za/contacts

Budget
www.capetown.gov.za/budget

Tariffs
www.capetown.gov.za/tariffs

Policies and by-laws
www.capetown.gov.za/policies

Council matters
www.capetown.gov.za/council

AREA SOUTH CONTACT DETAILS
Director: Subcouncils Area South

Alesia Bosman
Tel 021 444 8696
Administrative building, cnr Melkbos and Merrydale roads, Lentegeur

Subcouncil 12
Tel 021 360 1351
Administrative building, cnr Melkbos and Merrydale roads, Lentegeur

Subcouncil 13
Tel 021 444 5366
Fezeka building, cnr NY1 and Lansdowne roads, Gugulethu

Subcouncil 17
Tel 021 444 0500
Athlone Civic Centre, cnr Protea and Klipfontein roads, Athlone

Area Economic Development:
Informal trading and business support
Tel 021 444 3131

Subcouncil 18
Tel 021 444 8788
Cnr Buck Road and 6th Avenue, Lotus River

Subcouncil 19
Tel 021 444 9461/784 2000
Municipal offices, Central Circle (off Recreation Road), Fish Hoek

Subcouncil 20
Tel 021 444 8112
Alphen Centre, Constantia Main Road, Constantia



FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE



Find a programme,
apply for a service,
access online
applications and more
at City Connect at
www.capetown.gov.za.